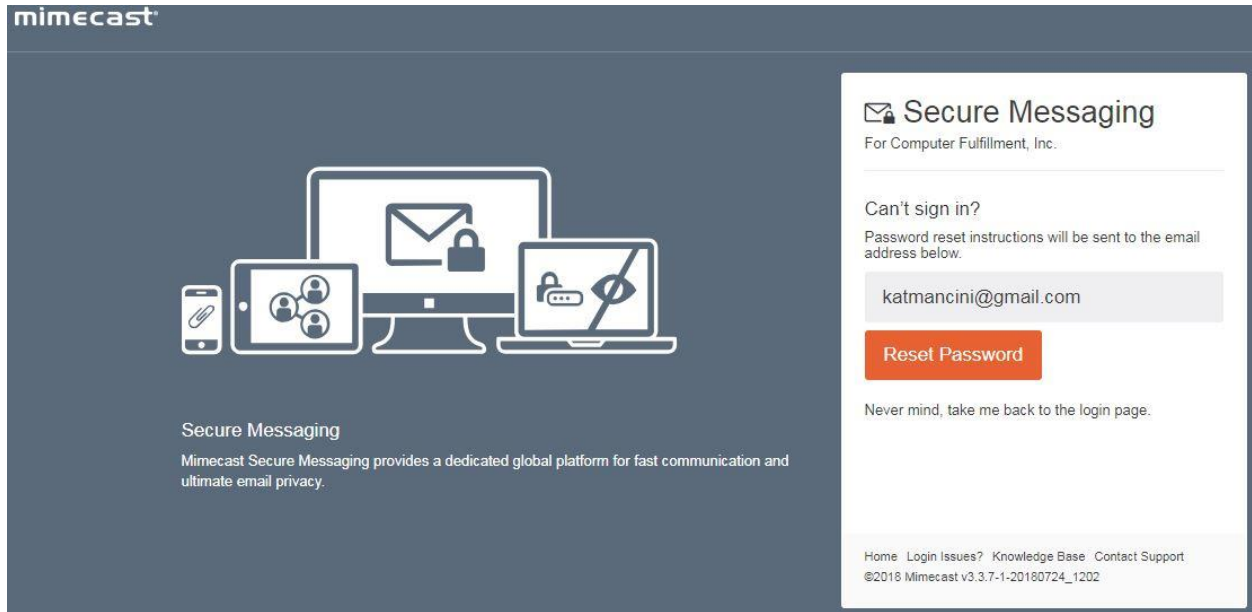


If you click on Forgot Password from the login screen, you will be brought to this screen.



The screenshot shows the Mimecast Secure Messaging password reset interface. On the left, there is a dark blue header with the 'mimecast' logo and a central illustration of a smartphone, a tablet, a desktop monitor, and a laptop, all displaying icons related to secure communication and password management. Below the illustration, the text reads: 'Secure Messaging' and 'Mimecast Secure Messaging provides a dedicated global platform for fast communication and ultimate email privacy.' On the right, a white panel contains the 'Secure Messaging' title, the text 'For Computer Fulfillment, Inc.', and a 'Can't sign in?' section. This section states that password reset instructions will be sent to the email address below, which is 'katmancini@gmail.com'. A prominent orange 'Reset Password' button is located below the email field. Further down, there is a link: 'Never mind, take me back to the login page.' At the bottom of the white panel, there are links for 'Home', 'Login Issues?', 'Knowledge Base', and 'Contact Support', along with the version information: '©2018 Mimecast v3.3.7-1-20180724_1202'.

Simply confirm your email address and click on Reset Password. You will receive an email with a link to Reset your password. See below for sample:



The screenshot displays an email interface for a 'Secure Messaging Password Reset Confirmation'. The email header shows the sender as 'CF Administrator <administrator@computerfulfillment.com>' and the time as '11:02 AM (0 minutes ago)'. The main body of the email features a dark blue header with the 'mimecast' logo and the text 'Secure Messaging Password Reset Confirmation'. The body text states: 'You requested a password reset for the Computer Fulfillment, Inc. Secure Messaging service.' Below this, a white box contains the instruction: 'To reset your password please click [here](#).' At the bottom of the email content, it says 'Powered by mimecast'.

Click on the Reset Password link. You will be shown the following screen:

mimecast

Secure Messaging

For Computer Fulfillment, Inc.

Change Your Password

- Minimum 8 characters
- Include at least one lowercase character (a-z)
- Include at least one uppercase character (A-Z)
- Include at least one numeric character (0-9)
- New Password and Confirm Password must be the same

[Home](#) [Login Issues?](#) [Knowledge Base](#) [Contact Support](#)
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Choose a strong, easy to remember password, then click Confirm. You may now use your new password on the Login screen. Click on the link below to return to the Login page.

<https://login-us.mimecast.com/u/login/?gta=secure#/login>